



Product Features:

- ✓ **Centralized Video Network Management with Web-based Architecture** — maintain and manage the entire video communications network from anywhere in the world with your web browser
- ✓ **Zero Administration Directory Services** — enterprise-wide Global Directory enables users to dial any video system by name
- ✓ **Remote Alert Notification** — proactive and reactive monitoring system automatically sends e-mail to network administrators' pagers with critical information enabling remote troubleshooting
- ✓ **Call Detail Record** — details of every video endpoint call is recorded into a database to be used later for customer bill-back, or system expansion evaluation
- ✓ **Provisioning** — Create profiles of ViewStation settings that can be sent to new installed systems

Polycom® Global Management System™ 2.5

Global Management System, the next generation in video communications management, increases user satisfaction and enables large-scale video conferencing system deployments with minimal IT resources. Global Management Systems feature-rich software enables you to increase responsiveness while reducing your videoconferencing support costs.

Video Network Management

Managing video communications networks just got easier. Polycom® Global Management System is a web-based server application designed to enable and support centralized management of your enterprise-wide Polycom video communications network. With a centralized call directory, intelligent dialing features and remote alert notification, Global Management System makes the ViewStation and ViaVideo systems as easy-to-use as a telephone. “Zero-Administration” Directory Services, remote video monitor, call detail record, and centralized diagnostics over your LAN/WAN, enable you to increase responsiveness while reducing your video communications support costs.

Directory Services

Zero-Administration Directory Services enables the ViewStation systems to automatically register themselves with the network directory, eliminating the need for manual administration. The centralized, network-based directory eliminates the problem of maintaining remote address books as you add more ViewStation

systems to your network. The intelligent dialing feature automatically adds area code and country code prefixes to eliminate user-dialing confusion. Non-Polycom video communications equipment can be manually added to the directory, as well. The remote alert notification feature virtually eliminates the need for dispatching remote support personnel.

Diagnostics

Centralized diagnostic tools give the administrator real-time advanced network statistics to aid in quickly resolving call problems. Automatic system alerts notify the administrator of potential problems before the user enters the room, allowing the administrator to take proactive corrective action. The call detail record will track each endpoint call, duration, date and number dialed, to provide detailed reports or CSV files for database access.

Polycom Global Management System provides industry-leading features to help you increase video communication user satisfaction while reducing IT support costs.

Simple to use Web interfaces:



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MANAGEMENT FEATURES

System Management Console

- ◆ **System Management**— Manage all video communications systems from this one screen including any device with an integrated web-based server
- ◆ **Global Directory**—Maintain all global phone numbers in one place so they are accessible from any ViewStation
- ◆ **Software Update**—Software can be immediately updated in groups or individually, or at a scheduled time
- ◆ **Account Management**—Set up accounts to be used in tracking or restricting the use of video equipment
- ◆ **Reports**—Logs all activities to be used for customer or department billing, or to proactively troubleshoot systems that may have more errors than normal
- ◆ **Manage System**— Web interface can easily be accessed remotely to change virtually any endpoint setting including dialing a video phone number for an inexperienced user
- ◆ **Provisioning**— Create profiles of ViewStation settings that can be sent to new installed systems

- ◆ **Call Status**—Sort by any administrator-selected-data to monitor the ViewStation network at a glance
- ◆ **Details**—Monitor settings, call progress, network statistics, and video activity

Directory Services

- ◆ Creates, edits, archives, imports and exports address books
- ◆ Automatically applies in-country and international dialing rules
- ◆ ViewStations on your LAN can be automatically registered into the Global Directory, reducing time for manual entry
- ◆ LDAP/ILS support allows replication of entries for different Global Directory servers
- ◆ ILS support allows connectivity to Polycom ViaVideo or other H.323 enabled applications such as NetMeeting

SPECIFICATIONS

Server Requirements

- ◆ 400MHz Intel® Pentium® II or compatible (500 MHz recommended)
- ◆ 128MB RAM (256MB recommended for Windows 2000™ Server)
- ◆ At least 50MB free hard-drive space
- ◆ One of the following operating systems:
 - Windows NT® 4.0 server with Service Pack 6 (available from <http://www.microsoft.com/ntserver>)
 - Windows® 2000 Server with Service Pack 1
 - Windows 2000 Advanced Server with Service Pack 1
- ◆ Microsoft® Internet Information Services 4.0 or higher
- ◆ Microsoft Active Directory™ (if using the LDAP directory services option)
- ◆ Internet Explorer 5.0 or higher

Client Console Requirements

- ◆ One of the following operating systems:
 - Windows NT 4.0 (workstation or server)
 - Windows 2000 (professional or server)
 - Windows® 95/98/ME
- ◆ Internet Explorer 5.0 or higher (IE 5.0 is recommended)

Device Requirements (minimum)

- ◆ ViewStation 6.0 software (V.35 128,512, MP)
- ◆ ViewStation SP 6.0 software (SP, SP384)
- ◆ ViewStation 2.5 software (FX, VS4000)
- ◆ ViaVideo 2.0 software
- ◆ WebCommander™ 3.0



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Part No.0000-00000-000 X Rev. 08/01